

Acorn Co-op Support

Client feedback form

Acorn Co-op Support wishes, on behalf of its consultants, to evaluate services to its clients. In order to improve the services offered, we would be extremely grateful if you could complete this feedback form and return to contact@acorncoopsupport.org.uk Thank you for your time.

Name:

Organisation:

Date:

Work Commissioned by:

Consultant/s used:

Please rate our performance – Please mark the relevant box to indicate how good we were at -

Establishing a good relationship with you	Excellent	Good	OK	Disappointing	Unacceptable
Analysing your business	Excellent	Good	OK	Disappointing	Unacceptable
Responding in a timely fashion	Excellent	Good	OK	Disappointing	Unacceptable
Doing the things we agreed to do	Excellent	Good	OK	Disappointing	Unacceptable
Helping you make changes	Excellent	Good	OK	Disappointing	Unacceptable
Helping you to make your own decisions	Excellent	Good	OK	Disappointing	Unacceptable
Providing access to other support	Excellent	Good	OK	Disappointing	Unacceptable
Supporting your internal governance	Excellent	Good	OK	Disappointing	Unacceptable
Helping with your co-operative practice	Excellent	Good	OK	Disappointing	Unacceptable

What's been good for you about working with Acorn Co-op Support?	
What has not worked well?	
What other information or support do you still need, if any?	
Anything else you would like to add?	

And finally -

Would you work with Acorn Co-op Support again?	Yes	No	Uncertain
Would you recommend Acorn Co-op Support to someone else?	Yes	No	Uncertain
May Acorn Co-op Support use any of your above comments in our publicity materials?	Yes	No	Please Contact Me